



**Europe,**  
**delivered**

an **Imperial Logistics™** company

 **Palletways**  
**We Deliver**

# EUROPE'S NO.1 PALLETISED FREIGHT NETWORK

**400+**  
DEPOTS IN EUROPE

**45,000**  
PALLETS HANDLED DAILY

**23**  
HUBS

**24**  
COUNTRIES

**25+**  
YEARS' EXPERIENCE



## *European connectivity, delivered*

Reaching your customers across Europe couldn't be easier.

We have over 400 depots and 23 hubs in 24 countries and more people on the ground in more locations to deliver faster and more reliably than ever.

Thanks to Palletways' European wide reach, your international pallets are collected in the exact same way as domestic freight, and follow the exact same process, giving you peace of mind.

With Europe's largest network, you benefit from better transit times, with our vehicles leaving daily.

From premium time-critical to cost-effective economy services, you choose the solution that meets your needs and we'll make sure your goods arrive safely and on time.



# Customer satisfaction, *delivered*



**DIXON**  
FORWARDING



*No other pallet network can provide the sophisticated tracking and daily transportation provided by Palletways' unique business model. Instant Proof of Delivery and the added bonus of an extensive network of hubs across Europe means we are able to offer an enviable, award-winning service. By using the Palletways' international service, Dixon Forwarding has grown from strength to strength and has recently entered the Hungarian market using its new Palletways network in Hungary.*







# Reliability, delivered

From economy delivery for less urgent shipments to fast delivery for those that are a high priority, we have a solution that fits, all supported by our industry-leading IT and infrastructure.

## PREMIUM

*Your fast option for priority shipments across Europe.*

## ECONOMY

*Your cost-effective choice for standard shipments.*

## KEEPING IT SIMPLE



We're constantly looking at ways to make your life easier.

That's why we give you access to a digital information hub where you can track your shipments in real time, get an estimated time of arrival and find your nearest depot – all seamlessly integrated with your own IT system to make things simple.

## HOW INTERNATIONAL PALLET DELIVERY WORKS



### Collect

Palletways Member collects and scans pallets from customer

### Trunk

Pallets checked, scanned, manifested & trunked to hub in origin country

### Scan

Pallets scanned on entry to hub

### Sort

Pallets off-loaded & sorted by final delivery location at hub

### Line Haul

Pallet sent via international line haul to Palletways hub in destination country

### Sort

Pallets are scanned and sorted at hub in destination country

### Trunk

Pallets scanned & transported to local depot

### Deliver

Pallet delivered in its country of destination & POD provided



## Innovation, delivered

We're flexible, reliable and offer a range of innovative solutions that will help you grow your business, whether it's delivery in the evening or giving your customers more certainty of when their goods will arrive.

**Bespoke Email & Text alert options** – tailor your email notifications to the needs of your customer, with the option of dual branding.

**Track & Trace** – track your pallet at every step as it travels through the network.

**Improved cost-efficiency** – our highly efficient network of Members across the UK and Europe optimises transport routes for faster delivery at lower cost.

**Happier customers** – our range of comprehensive delivery options delivers the convenience, flexibility and reliability customers expect.

**Greater visibility** – seamless, integrated technology that enables your customers to keep track of their deliveries across the network and get an estimated time of arrival for total peace of mind.

**Total control** – every pallet is scanned into and out of our hubs to maximise visibility, increase security and ensure goods always arrive in perfect condition.

## MORE CHOICE, MORE CONVENIENCE



### Bespoke Alerts

Choose pre-set texts and emails at certain milestones across the delivery process, giving you and your end customer unrivalled visibility.



### Estimated Time of Arrival

Provide your customers with a two-hour ETA, enabling them to plan ahead and providing peace of mind.



### Timed Delivery Options

Greater options for time critical deliveries. Our book-in service can add value when shipping to more challenging delivery points.



### Evening Delivery

A convenient 5-9pm option for customers seeking delivery in the evening.



### Saturday AM

Extended delivery outside the working week on Saturday morning.



### Home Delivery

Residential kerbside delivery offering three delivery windows – Morning, Afternoon and Evening until 9pm.

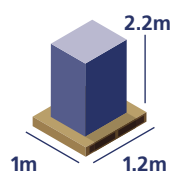


# Delivering to 24 countries *on one truck*

Sending with Palletways couldn't be easier.

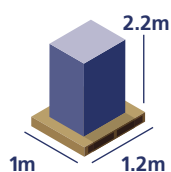
Whether you're sending a pallet within your own country or across the border, put it on the same truck and we'll get it to where it needs to be.

## SIX STANDARD PALLET TYPES



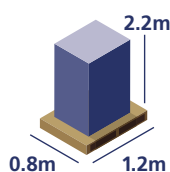
Max 1,200kg

**FULL PALLET**



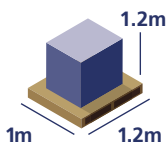
Max 750kg

**LIGHT PALLET**



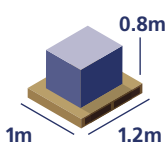
Max 750kg

**EURO LIGHT PALLET**



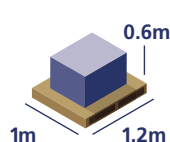
Max 500kg

**HALF PALLET**



Max 250kg

**QUARTER PALLET**



Max 150kg

**MINI QUARTER PALLET**

## PREMIUM & ECONOMY SERVICES

**Germany**

**Benelux** (Belgium, Netherlands and Luxembourg)

**Nordics** (Denmark, Finland, Sweden)

**Iberia** (Portugal & Spain, the Balearics & Canary Islands)

**France**

**Italy**

**United Kingdom**

**Czech Republic & Slovakia**

**Austria**

**Ireland**

**Poland**

**Lithuania**

**Latvia**

**Estonia**

**Romania**

**Bulgaria**

**Hungary**

For more information please visit  
[www.palletways.com](http://www.palletways.com)

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